



Keith James Franks

June 2, 1950 - September 6, 2021

Keith James Franks passed away on Monday, September 6th in Camp Hill, PA. He was born June 2nd, 1950 in Reading, Pennsylvania to Kenneth Farrell Franks and Jean Martha (Broad) Franks.

Keith graduated from Reading High School. From 1971-1975 he served in the United States Army and was honorably discharged at the rank of SP/5.

He attended Albright College and Lowell Technological Institute.

His future brother-in-law, who was a co-worker, and his future sister-in-law, introduced Keith to his future wife, Donna Munde, while working in Harrisburg, PA in 1979. They married in 1981 and celebrated their 40th anniversary in 2021.

Keith began his professional career as an Applications Engineer for Intertel, Inc. He was the Founder and Principal of Qualcon Associates, Inc. The company specialized in WAN and LAN services to financial firms. He was a Senior Network Engineer for Citigroup, then a Senior Systems Engineer for Ixia\Net Optics, and finished his career as a Principal Consultant for Software Productivity Strategists.

Keith had a sharp wit, a keen analytical mind and excelled at solving complex problems. He was faithful and loving to his family, enjoyed nature walks, nature photography, traveling, and keeping up on the news.

He was pre-deceased by his parents and his older brother Kenneth (Bud) Franks. He is survived by his wife, Donna Munde of Camp Hill, PA, daughters Emily Franks (Scott Holcombe) of Hamilton, NJ and Kathryn Franks (Kenneth

Zima) of Delran, NJ, 4 grandchildren, Celeste and Phoebe Holcombe and Kenny and Nicholas Zima with a fifth grandchild expected in February 2022, his brother William Franks (Elaine) of Maiden Creek Township, PA, and a sister, Karen Dattoria (Vincent) of Frederick, Maryland. He also leaves brothers-in-law and sisters-in-law, many nieces and nephews, and his mother-in-law, Barbara Munde of New Hartford, NY.

A gathering to memorialize Keith will take place at St. David's Episcopal Church, 90 Main Street, Cranbury, NJ at 11:00 on Saturday, September 25th. His ashes will rest in the church's Memorial Garden.

In lieu of flowers, please consider donating to Hospice of Central Pennsylvania, 1320 Linglestown Road, Harrisburg, PA 17110 or to Gift of Life, 800 Third Street, Harrisburg, PA 17102.

Previous Events

Memorial Service

SEP **25**. 11:00 AM (ET)

St. David's Episcopal Church
90 Main St
Cranbury, NJ 08512

Tribute Wall

MS

“ Since I worked in our main SPS office in Rockville, MD, I only had the pleasure of seeing Keith when he came down to the office to work on some equipment or for meetings, but we also connected remotely when it came to customer projects and the corresponding contract requirements. When I say it was a pleasure to work with him, I mean just that and will truly miss him. Praying for all family and friends.

Mary Stang

Mary Stang - September 24, 2021 at 02:56 PM

WS

“ Wade, Hash, Neelofar and all at SPS purchased the Magnificent Life Spray for the family of Keith James Franks.



Wade, Hash, Neelofar and all at SPS - September 14, 2021 at 03:30 PM

BB

“ I met Keith around 2011 when both of our companies were acquired by IXIA (no Keysight). Keith helped multiple of our clients ensure success with his professionalism, attention to detail, and exceptional follow through. Keith was very humble and modest while all the while being extremely knowledgeable. He touched a lot of lives and always left a positive impact. Prayers sent for his family and friends.

*Sincerely,
Brent Boggan
Sales Director
Keysight Technologies*

Brent Boggan - September 13, 2021 at 11:57 AM

WL

“ It was late August, 2019. I had started at SPS the year before. Keith had been with SPS for several years prior, and had started the Keysight Practice there. We were both attending a Keysight Partners Briefing at a corporate meeting site in Maryland. This was the first event like this I had ever attended with Keith. There were something like a dozen partners that were to be represented. Both Keith and I got there early, and were seated at a table toward the back.

I remember this one Keysight partner who entered the room, recognized Keith, and came over and excitedly said “Hey, it’s Keith!” and shook his hand. I didn’t really think much of it. But then another one did the same thing. And then another... and another.... and another....

At this point, I am smiling. I look at Keith and say, “So... you are Rock Star!” Keith hated that. He smiled and laughed. But he hated it. He was a humble man, like the best often are. He wasn’t ever doing it for the notoriety. He just had “Solve The Customer’s Problems” stamped in his DNA. And he was phenomenally good at it. That was Keith.

So, yeah, I called him a Rock Star every time I could after that. We had become good friends. He’d just shake his head, and laugh. That’s what good friends will do. We worked together well. The practice started to build.

After he was diagnosed, he continued to work. We all thought, and hoped, that he had more time. But he didn’t. In the last weeks of his life, he would call me about work. Often from his hospital bed. That was Keith. That was also stamped in his DNA.

I will miss working with Keith. He was a Rock Star. But I will miss his friendship more.

Wade Lee - September 09, 2021 at 06:05 PM



HEROES NEVER DIE. THEY LIVE ON FOREVER IN THE HEARTS AND MINDS OF THOSE WHO WOULD FOLLOW IN THEIR FOOTSTEPS.

Rizwana Khalid - September 10, 2021 at 10:13 AM



Keith was one of a kind indeed. SPS will miss his mentoring, his guidance, his clarity of thought, his professionalism, his work ethics ...the list is endless. May he rest in peace after a life well lived in the short time he had.... He is an example for us all and will be missed by everyone who knew him ! Our deepest, heartfelt condolences to his family and all his loved ones.... Neelofar Malik

Neelofar Malik - September 10, 2021 at 10:38 AM